

Received  
13-9-06

Mr Graham Winter  
76 Landmark Place  
Churchill Way  
Cardiff  
CF10 2HS

**crosby**<sup>™</sup>  
city living reinvented

**Crosby Homes (Special Projects) Limited**  
Crosby House, 16 Norfolk Road  
Edgbaston, Birmingham B15 3SN  
Tel: 0121 454 0400 Fax: 0121 454 0407  
www.crosbyhomes.co.uk

12<sup>th</sup> September 2006

Dear Mr Winter

**RE : WORKS AT LANDMARK PLACE**

Please accept my apologies for the inconvenience caused by the Long Leaseholders (Communications Direct) works on the 2<sup>nd</sup> and 3<sup>rd</sup> floor at Landmark Place.

Unfortunately this is due to the breaking out of the swimming pool element which is located on the 3<sup>rd</sup> floor. The Long Leaseholder has gained Planning Permission to convert this area into offices and needs to undertake these works to make it viable.

Mainstay Residential were notified about the works and asked to inform the concierge and residents of the date which works were to commence and approximate end date. I believe they have now erected notices which are displayed on the resident's notice boards and in the lifts.

The Long Leaseholder has met with Cardiff City Environmental Department and agreed that works will only take place between the hours of 8am – 6pm. In addition to this they have also agreed not to operate heavy equipment between the hours of 12pm – 2pm due to Flannels Restaurant lunch time trading. Therefore they have complied over and above the Councils requirements.

There was an on site meeting between their contractor and members of Crosby Homes (Special Projects) Ltd on Friday 1<sup>st</sup> August 2006. Following that meeting they have hired more operatives to shorten the time needed to do the works, which is currently scheduled for another 12 working days from today's date. Their operatives are on site between Monday lunchtime and Friday lunchtime so effectively 4 days per calendar week.

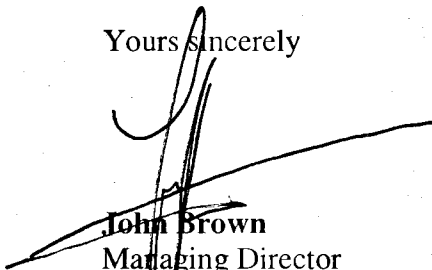
I have spoken to the Long Leaseholder today and they inform me that they have scheduled a meeting on Wednesday 13<sup>th</sup> September with their contractor with a view to hiring different equipment to try and lessen the noise impact and speed up the process. I will of course keep you informed of any progress with this.

**A Lend Lease Company**

Registered Office: 142 Northolt Road, Harrow, Middlesex, HA2 0EE Registered in England Number 1769005.

Please once again accept my apologies but be assured that the Long Leaseholder is doing everything in their power to try and alleviate the noise and vibration from the strip out works.

Yours sincerely



**John Brown**  
Managing Director  
Crosby Homes (Special Projects) Ltd